

82 delegates, 12 workshops, 1 keynote speech, 1 digital learning launch, 2 dragons' den pitches and **numerous** networking opportunities made for a

'....great day, the best piece of CPD I have attended for a long time'

Under the themes of **Resilience**, **Local Leadership** and **Community Empowerment** the conference brought together people from all areas of Community Learning and Development from the seven North Alliance areas and beyond. Workshops were delivered and attended by colleagues from both the statutory and third sectors, from national agencies to community trusts.

Overall, feedback has been very positive with **83%** of delegates rating the conference as



highly relevant to their practice and 14% moderately so.

86% of delegates rated the conference as **highly interesting** and 7% moderately so.

How relevant did you find the conference as a whole?

Report

1/liance

Extremely relevant 5...

..1 Not at all relevant

Extremely	Quite	Moderately	Slightly	Not at all	Total	Average
relevant	relevant	relevant	relevant	relevant		rating
15	9	4	0	1	29	4.3

How interesting did you find the conference as a whole?

Extre	emely interestin	g 5		1 Not at all interesting					
	Extremely interesting	Quite interesting	Moderately interesting	Slightly interesting	Not at all interesting	Total	Average rating		
	15	10	2	1	1	29	4.3		

Towards participatory democracy: Rethinking the role of citizens in policy and decision making

Clearly one of the highlights of the day, Oliver Escobar's key note speech struck a chord with the audience, with **96%** rating it as both **highly relevant** and **highly interesting.** It was mentioned as a **favourite aspect of the day** in 16 out of 28 survey responses:

'Dr Escobar's presentation opened my eyes giving me lots to take away to think about'

'Keynote speech - Oliver Escobar's presentation was timely given the extent of political awareness in Scotland, thought provoking and captivating'

'Loved the key note speaker, it's many years since I have felt so enthused and inspired by someone'





Thinking Digitally launch

Emma Whitelock's launch of LEAD Scotland's Thinking Digitally on-line learning opportunity was well received by delegates, **63%** of who rated it as **highly relevant** and **30% moderately** so.

Applications from Orkney, Highland Aberdeenshire, Aberdeen, Shetland and Moray have so far been received, most as a direct result of the conference launch.

The <u>Thinking Digitally</u> online course is being fully funded by the North Alliance. If you live/work in the Western Isles and would like to take part, or know of colleagues/volunteers who would, please get in touch with <u>Emma</u> before the end of November.

Workshops

With a choice of 12 workshops, most delegates were able to find topics of relevance and interest to themselves and their work. **76%** of delegates rated the selection of workshops as **highly relevant** and 17% as moderately so. **73%** of delegates rated their choice of workshops as **highly interesting** and

13% as moderately so.

How relevant did you find the selection of workshops available?

Extreme	ly I	rele	evai	nt	5.

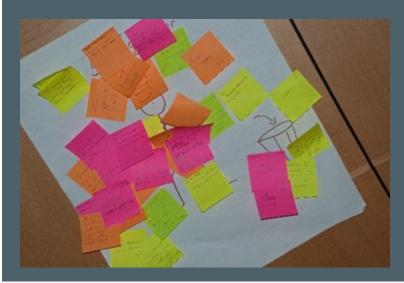
...1 Not at all relevant

Extremely	Quite	Moderately	Slightly	Not at all	Total	Average
relevant	relevant	relevant	relevant	relevant		rating
13	9	5	1	1	29	4.1

How interesting did you find your workshop choices?

Extr	Extremely interesting 5								
	Extremely interesting	Quite interesting	Moderately interesting	Slightly interesting	Not at all interesting	Total	Average rating		
	11	11	4	3	1	30	3.9		

The individual workshops received a great deal of positive and often detailed feedback. With **hundreds** of **post-its** stuck to heads, hearts, bags and bins (fewer in this category) there are far too many notes to post here. Full feedback will be provided to the workshop leaders and a selection shown here. For information on workshop content and copies of presentations (where available) please click on the workshop pictures.







Resilience - Karen McArdle

Relate the word resilience to my work Resilience can be developed through the learning process

Discussion– teasing out what resilience is and how it can be developed

That 'professionals' have similar views to me 'a mere mortal'!

Diverse opinions Other folks' stories and experiences

How Good is Our Third Sector Organisation? - Alona Murray & Emma Whitelock



Blown away some of my prejudices of HGIOTSO Possibility of a framework that could bring a coherent Third Sector

This was made accessible via case studies and hand outs

Listening to views from different organisations

Have an open mind about using this tool Keep an eye on progress of the pilots with the intention of using it in my work/TSI/Board roles

The CLD Standards Council - Mark Langdon



The CLD Standards Council is willing to listen to what practitioners have to say There is a need for more conversations like this one at local level

Chance to discuss issues openly I always enjoy Mark's style of workshop operation

Need to register with CLDSC and think more about my CPD Think about promoting CLDSC membership









Facilitating dialogue & deliberation - Oliver Escobar



Positive ways to facilitate group meetings How to reframe negative ways of thinking

Passionate, informed and informative session Good demonstration by Oliver of locating theory into practice

How to embed some participation in different work settings

The importance of conversation and time to go through the processes

Building stronger, more sustainable communities in Aberdeenshire - Anne Simpson



That other areas face similar issues with their communities What communities can achieve

Relaxed, informal and informative Great to be given a proper opportunity to speak to other workers

If you have commitment, passion and support you can achieve anything I'll take with me the enthusiasm of the group to

make a difference to our communities

Getting It Right For Every Child (GIRFEC) Susan Stronach & Karen Delaney





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Better understanding of GIRFEC and named person and how it relates to child protection/reporting Importance of multi-agency working

Good use of discussion as a learning tool Flexibility of the session

Basic overview of GIRFEC Better use of GIRFEC wheel in partner meetings

When does a manager become a leader? - Gill Dolphin

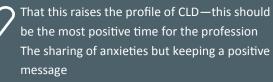
- Differences between leadership and management The need to be a leader and a manager
 - Opportunities to consider and reflect on how I use my time The way the workshop was facilitated—very thought provoking
 - Change the balance of how my time is spent Renewed resilience regarding managing my managers





Requirements for CLD (Scotland) Regulations 2013 - Karen Geekie

A better understanding of the regulations That I have more to learn and that I need confidence to challenge planning partners



The need to have more discussion on this I'm going to check out our plans with my local partnership

Building resilience in young people - Thomas Fisher





To take a step back. Young people often have a better idea of what's best for them than you do The need for coaching and not direct advice

I loved the passion of the presenting I liked the concept of letting young people go through the process of figuring out if something will happen or not—in a sense building resilience from their own experience

To try to recognise when my contributions are helpful and knowing when to let things flow To find out more about coaching

Statistics & stories: Delving deeper - Karen McArdle & Sue Briggs

- Regard that narrative analysis has in research The need to keep quality information—be organised
- During discussions the passion and commitment of some participants was inspiring

Good opportunities to share and learn, good connection of theory and practice, good discussion of diversity in personnel

Key role of evidence in community practice Awareness of the importance of capturing quality and quantity further heightened





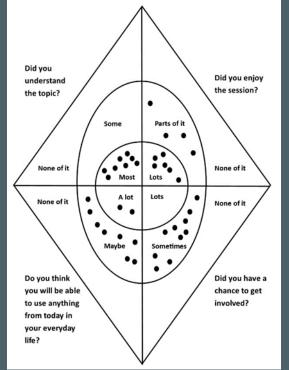


Bring it on! - Kev Donald, Lorraine Young, Jane McPherson & Marie Duncan

Due to an organisational error (ie not being informed by the conference organiser!) the workshop leaders were unaware of the stick man evaluation method. Happily they did carry out their own evaluation:



Resilience in a time of austerity - Fiona Ballantyne





Unfortunately the post-it clad stick man from this workshop has wandered off! If he turns up this section will be updated!



Nothing More time needed Too much noise and distraction in the main hall Too warm

We will try to address these when planning conference 2015.





Dragons' Den

Unfortunately many folk had disappeared to get trains and planes before the Dragons' Den was held at the end of the day and missed two great pitches from Thomas Fisher and Teresa Dufficy. We look forward to hearing how Thomas' winning project **Mentor Uist** is getting on next year.



What was your favourite aspect of the day?

Along with Oliver Escobar's key note speech, networking opportunities and workshop discussions were cited most frequently as delegates' favourite aspects of Conference 2014.

'Opportunities to meet up with folk from other areas'

'The real connection with other practitioners and sense of energy in shared values- and of course a chance to catch up with folk I hadn't seen in a year!'

'Quality of discussion in workshops'

'From the start I found people to be welcoming and friendly and I was left with a sense of a committed alliance of people who want to strive together for better - lovely to feel part of this on the day - it stimulated thought and was motivating'

'Networking opportunity with colleagues from across the North Alliance'

What could we do differently?

While some delegates seemingly had a 'perfect' conference experience, answering 'nothing' to the above question, we always feel that there is room for improvement and welcome the suggestions provided in this section of the evaluation. Here are some of your thoughts which together with the following section will be used when planning next year's conference:

'Highlight good pieces of work from the front'

'Perhaps more opportunities to chat about work and what we do same/differently'

'More time to network with colleagues'

'Run the event over two days!'

'I particularly liked the study visits we did in the past and the 2 day conference was a great chance to meet up with colleagues and network. This year's workshop choices were good but a lack of Adult Learning/Literacy ones'

'Greater promotion - many of my colleagues did not register that the Conference was on'

'Having two workshops in main area caused issues, couldn't hear facilitators clearly'

What would you like to see at Conference 2015?

Some great suggestions were given here for topics for next year. If anyone fancies delivering a workshop on any of the subjects below, please get in touch!

'Workshops on giving a presentation/ public speaking'

'How is CLD surviving/going to survive in light of CPP three year plans - comparisons across authorities '

'A focus on active democracy? As iterated in the recent COSLA report, the Scottish Youth parliament and now the Scottish Rural parliament'

'To be focused on some of the challenges that we currently face within CLD. Deeper discussion and debates around: values, ethics, and universal provision vs. targeted approaches.'

'Something around how we ensure that learners and participants know that their learning needs are being met and also about effective data sharing to grasp the bigger picture in partnership working.'

'Anything to do with literacies and ESOL work'

'More workshops with an Adult Learning emphasis'

Thank you!

Finally a huge thank you to everyone involved in making Conference 2014 a success. So thank you to the conference organisers, speakers and workshop leaders. Thank you to Dave for the great photos. Thank you to Sam and all the staff at Nairn Community Centre. And of course thank you to all the delegates.

We look forward to seeing you at Conference 2015!



All photographs by Dave Valentine Report produced for the North Alliance by Voluntary Action Orkney

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