**Workforce Learning**

With consideration to the input from the speakers this morning and the role of CLD in supporting the Community Empowerment Act……….

What learning do you think that you, staff, volunteers and the community would welcome over the coming years?

* Linking community groups across Scotland, a database of networks
* How to open a (group) bank account and what documentation is needed. (this was in relation to some groups having difficulty due to members not having a credit rating)
* A list of community group ‘friendly’ banks
* For staff to know ‘who’s who’ in the council so that staff and groups know who to go to.
* For members if the public to have the opportunity to hear about the Act and the potential that it has for them as citizens.
* Business Plans and how to develop them
* Sharing good practice through case studies eg of the Kirriemuir development trust
* Angus Council is developing an e-learning module for staff and community groups
* Sharing of success stories
* The A, B, C of legal stuff that is the stage before having to get a lawyer of expert
* More info on Charrettes
* Networking opportunity bringing together staff and community members to share their experiences
* A pro-bono network of legal services… is there one in each authority?
* Working through case studies (perhaps locally) to gain experience and have them multi-disciplinary
* Support to help community groups take on the ownership of the process
* The types of organisation that the group can be, what one is most appropriate for the purpose
* Translating the nuts and bolts into practice
* Sharing CLD ethos and practice across other services who may not have an understanding of CLD
* How to get the information out there

How do you identify the learning needs of staff, volunteers and community members?

* Help from CLD colleagues to identify what people want in the community
* Find out what training is available, then being able to support young people and adults to access it
* Pass training opportunities onto others and volunteers
* Face to face
* Links with CLD staff

Other comments

People need to know what they don’t know

It is everyone’s role to get the information.