

Open Ended Questions

Write on a flip Chart the following words:

- HOW
- WHAT
- WHEN
- WHERE
- WHY
- WHO
- WHICH

Split the group into pairs, inform the participants that one person is to be the questioner and without using any of the above words they must find out about their partners holiday, within a set period of time e.g. 2 minutes. Ask them to note down how many questions they have to ask to find out where they went.

After this ask for feedback, How many questions did it take? How easy/difficult/natural/unnatural did they find the conversation? Did the interviewee feel comfortable, interrogated etc.

Swap the roles and remove the bar on the listed words and resume the exercise for another couple of minutes. At the end ask how much information they managed to get from this conversation, and also ask for similar feedback as before, the exercise should be much easier and more comfortable/natural and the amount of information gathered should be increased. The tutor should point out key learning points around style/language etc.