
Overview

This standard is about gathering feedback from others on ways in which practices can be improved to ensure that learning environments are inclusive. It involves keeping the environment under constant review, identifying improvements, gaining support for your proposal and implementing change.

**Performance
criteria**

- You must be able to:*
- P1 develop and implement monitoring arrangements, including standardised processes
 - P2 obtain feedback from participants on their experiences of the learning environment
 - P3 review resources and facilities to ensure all participants can be included
 - P4 obtain feedback from practitioners on any improvements that could be made to promote inclusion
 - P5 identify and report on improvements which could be made to promote inclusion
 - P6 gain support for proposals for changes to improve the promotion of inclusion
 - P7 implement any necessary changes to the environments to promote inclusion

Knowledge and understanding

You need to know and understand:

- K1 what methods may be used to monitor the environment, and how to select the most appropriate method
- K2 the importance of discussing requirements with participants and ways in which this can be done sensitively and discreetly
- K3 the different requirements that groups and individuals may have in relation to inclusion
- K4 the resources that are available in order to provide an inclusive environment
- K5 how to ensure that the environments are physically accessible to all who wish to participate in Family Learning
- K6 strategies for making the environment more welcoming
- K7 legislation relating to anti-discriminatory practice and the implications of this when working with participants
- K8 ways in which you identify practitioners' understanding of issues relating to equality, diversity and inclusion
- K9 sources of relevant information, locally and nationally and how these can be accessed
- K10 the changes that could be implemented by practitioners to improve and promote inclusive practice

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Monitor and review the learning environment in promoting inclusion

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