

LSIFL06

Build and maintain relationships with the wider community



Overview

This standard is about developing and maintaining good relationships with the wider community in order to support and develop Family Learning for adults and children. This could include, liaising with other local organisations and learning about the wider community through a number of means such as online and social media channels.

**Performance
criteria**

- You must be able to:*
- P1 find out information about local resources, provision of services and facilities
 - P2 clarify your understanding of stakeholders with participants and colleagues
 - P3 identify and establish contact with stakeholders in a professional manner
 - P4 use appropriate methods to communicate with stakeholders
 - P5 identify opportunities for meeting and networking with stakeholders
 - P6 raise awareness amongst stakeholders of Family Learning and its value
 - P7 share relevant information and knowledge appropriately with stakeholders
 - P8 discuss opportunities for supporting Family Learning with stakeholders
 - P9 evaluate the contribution of stakeholders to supporting participants within the community

Knowledge and understanding

You need to know and understand:

- K1 information that is needed to identify key stakeholders within the local community and how to obtain it
- K2 techniques for establishing relationships
- K3 methods and approaches to networking and the skills necessary to network successfully
- K4 appropriate ways of contacting key stakeholders through formal and informal methods
- K5 key cultural, linguistic, social, ethical and political issues in networking within the local community, and how any potential barriers can be minimised
- K6 what information can be shared with stakeholders and the purpose of sharing such information
- K7 ways to promote the value of Family Learning to the wider community
- K8 ways in which stakeholders can support Family Learning

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